



Account Suspension Request

Please complete the form and email it to the below address and subject line.

Subject: **Commercial Suspend Request** To: RetailServices@att.com

Account Information	
DIRECTV Account Number	
Dealer Name	
Business Name	
Business Street Address	
Business City, State & Zip Code	
Customer Email Address	
Contact Name	
Contact Phone Number	
Suspension Start Date	
Suspension End Date	

Account Suspension Reminders:

- **Billing will resume on the suspension end date provided by the customer or when services are requested to be restored**
- **Account suspension(s) cannot exceed 6 months**
- **Accounts must have a maximum balance of \$700 to qualify**
- **Accounts require 5 business days to restore services once requested**