

GENERAL FAQ

2020 AAHOA VIRTUAL CONVENTION & TRADE SHOW

How do I register for AAHOACON20?

Brand new for this year, you will register for AAHOACON20 via <u>MyAAHOA.com</u>. Hotelier Members and non-members can easily log in or create an account using your mobile number. **Please note that only one registration is required if you'll be attending and watching from one device.** Registration is independent of voting, but you are encouraged to register for FREE to watch the Secretary debate. If you have questions or need assistance registering, reach out to info@aahoa.com.

REGISTER NOW

Register for AAHOACON20 in 5 easy steps:

- 1.Log into MyAAHOA.com.
- 2.On the upper gray bar, click on AAHOACON20.
- 3. Click on the "Register Now" button.
- 4. Verify your billing address and then hit "NEXT" to get to the confirmation page.
- **5.** Soon after, you'll receive a confirmation email from our virtual event platform SwapCard with further instructions on how to access the event platform.

If I was registered to attend AAHOACON20 in Orlando, am I automatically registered to attend AAHOACON20 Virtual?

Registration for AAHOACON20 Virtual is completely separate from any registration related to our previously-planned Convention in Orlando, so anyone who wishes to attend AAHOACON20 Virtual must register for AAHOACON20 Virtual in MyAAHOA.com. AAHOA is issuing refunds for all who had paid to register for the Orlando event. Set up your Bill.com account today to expedite the process for your refund.

Why is AAHOACON20 a can't-miss event?

AAHOA Members and the industry at large can still expect the great networking, learning, and sharing opportunities you've come to expect from AAHOA events. AAHOACON20, now more convenient than ever, will keep you up to date with the latest cutting-edge hospitality trends with our leading experts and established speakers. Come network and gain insights and takeaways that you won't get anywhere else all from the comfort of your own home or office.

How much does it cost?

AAHOA is committed to making sure AAHOA Members have what you need to help your businesses in the midst of this crisis. That's why registration is FREE for all AAHOA Hotelier Members. The cost for non-members to attend the convention is \$199. However, non-member hoteliers can join AAHOA and the registration fee will be waived. AAHOACON20 will feature all the great educational, networking, and sharing opportunities you've come to expect from AAHOA events.

#AAHOASTRONG FAQ CONT.

What can we expect at AAHOACON20?

The virtual event will provide you with networking opportunities with vendors via our virtual trade show; host the AAHOA Annual Meeting & Awards; speeches and debates from candidates for the AAHOA Board of Directors; numerous learning sessions including a CEO panel, economic and travel recovery, deep data dives, looking to the future beyond COVID-19, state-level advocacy, recovery, legal matters, and more! Head over to our convention website to learn more and access the entire schedule.

What does the programming and experience look like in the virtual space?

Taking place over the course of three days, AAHOACON20 will feature a trade show each day, and you can dive into more than two hours of programming each day, addressing the hot topics of today. Our virtual event platform, SwapCard, is intuitive and easy to use. You will be able to network, set up your profile complete with a picture and bio, ask questions to speakers, interact with exhibitors in their virtual booth space and set up meetings, join general sessions, and watch everything taking place from the comfort of your home or office.

How do I vote at AAHOACON20?

To participate in the voting process, you'll need to ensure you're eligible to vote, have a valid and unique email address and mobile phone number on file in MyAAHOA.com (which means no sharing of email addresses or mobile numbers within households, including spouses or businesses). Then, review the candidates and positions, be available on Tuesday, August 11, to cast your vote, and have access to a smartphone that can download our voting app. AAHOA has created MyBallot, which is accessible via MyAAHOA.com and will provide you with everything you need to know. Access all of our voting FAQ here.